

Customer satisfaction key to Artees' success

BY JENNIFER CARMAN

Artees is a Doral screen-printing, embroidery and promotional products operation that has stood the test of time.

Owned by Jamie and Ray Patel, the company, at 8381 NW 56th St., has been in business for more than 16 years. Things have been so successful for the pair, that recently they decided to look for a bigger location. More than 90 percent of Artees orders include repeat business from satisfied customers, as well as from many referrals.

Artees offers its customers many services not found at other similar operations. With its big machines, ability to print up to 10 colors on dark shirts and in-house quality service, customers get their money's worth, not to mention saving money with the company's low rates.

The Patels say that fast turn around times and quality care are the keys to their company's success.



Ray and Jaime Patel have operated Artees in Doral for 16 years.

"We go out of our way to meet deadlines," said Ray Patel. "Customer Service is our number one priority."

Artees not only caters to a large local clientele, but also to many national and international companies. Though operating a thriving business and tending to their two children keep the couple constantly on the go, the

Patels still manage to stay involved in community affairs and fundraising efforts. Recently, Artees helped John I. Smith Elementary, Doral Middle School and Doral Academy with fundraising efforts.

Artees has certain minimum requirements on all tee-shirt orders. For single print

orders, a minimum order of one dozen is required, while multi-color orders call for at least three-dozen units.

Service is available from 8 a.m. to 5 p.m. Monday thru Friday. Customers are encouraged to call ahead for Saturday service.

For more information, please call 305-477-1002.